

Return & Exchange Policy – Estherville Communications

ORIGINAL RECEIPT

The original receipt is required for all returns and exchanges. If the purchase was billed to your Estherville Communications account, then no receipt is required.

RETURN & EXCHANGE PERIOD

The return and exchange period is 30 days for all products. Estherville Communications reserves the right to deny any return or exchange.

NON-RETURNABLE ITEMS

Some items cannot be returned, including but not limited to:

- Labor
- Services
- Items that are damaged or abused
- Items that are missing accessories such as cords and cables
- Items where the original packaging is missing or damaged

RETURNS IN STORE

All returns and exchanges must be done in an Estherville Communications retail location.

1. Include all original packing materials, manual and accessories
2. Bring your original receipt, if applicable
3. Bring a valid photo ID (driver's license, passport, etc.)

REFUND METHOD

Your refund will generally be in the same form as the original purchase. However, when the item was paid with cash, check or debit card in an amount greater than \$100.00, the refund will be in the form of a check mailed within 10 business days of the return.