

CPNI NOTICE

Due to the nature of our business, Estherville Communications, LLC (including its affiliate, Premier Communications, Inc. (“Premier”) providing the local voice service) (“Estherville”) has access to information regarding the quantity, technical configuration, type, destination, and amount of telecommunications services you the customer use. This data is considered customer proprietary network information (CPNI) and also includes information contained in the bills pertaining to telephone exchange service. Under federal law, you have the right, and Estherville & Premier have the duty, to protect the confidentiality of your CPNI.

From time to time, Estherville and its affiliates may use your CPNI internally to more effectively market communications-related products and services, including communications products and services that you may not currently subscribe to. Use of CPNI in this manner enhances customer service and allows the company and its affiliates to offer products and services tailored to your specific communications needs. At no time will your CPNI be shared with third parties or be used to market any services provided by third parties.

If you approve our internal use of CPNI for these limited purposes, you need take no further action.

If you do not approve our use of CPNI for these limited purposes, you have the right to "opt-out" of this arrangement. By completing the section below, you will be opting out of this arrangement and denying Estherville and its affiliates permission to use your CPNI for certain marketing related purposes. Denial of permission will not affect any services you already receive from Estherville.

You need only respond if you DO NOT want Estherville and its affiliates to use your CPNI. If you choose to respond, please return the completed “CPNI Opt-Out Request” (located below or on our website) to the address included at the bottom of this notice.

You may withdraw or deny access to CPNI by completing the Opt-Out Request and returning to Estherville at any time.

CPNI OPT OUT REQUEST

I do not wish Estherville Communications or its affiliates to use my CPNI to market communications-related products and services that I do not presently subscribe to.

Name (Printed): _____

Signature: _____ Date: _____

Account Number: _____

Telephone Number or Numbers: _____

Estherville Communications
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